



For Immediate Release

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For dvsAnalytics, Inc.:

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dvsAnalytics Joins the Cisco Developer Network and Completes Cisco Interoperability Verification Testing

Scottsdale, AZ – February 2, 2010: dvsAnalytics, Inc. announced that it has joined the Cisco Developer Network as a registered developer within the unified communications technology category. In addition, dvsAnalytics' Encore™ 2.2.5 technology suite has successfully completed interoperability testing with Cisco's Unified Communication Manager (UCM) 6.1.

The Cisco Developer Network (www.cisco.com/go/cdn) unites Cisco with third-party developers of hardware and software to deliver tested interoperable solutions to joint customers. Members of the program share Cisco's strong commitment to customer service and satisfaction and are required to undergo interoperability testing based on criteria set forth by Cisco. With offerings such as Encore 2.2.5, customers can more quickly deploy a broad range of Cisco Compatible business applications, devices, or services that can enhance the capabilities, performance, and management of their Cisco network.

* Interoperability testing is designed to simulate typical customer configurations, and does not replace the need for on-site testing in conjunction with actual implementation.

About dvsAnalytics, Inc.

dvsAnalytics (formerly TDI, Inc.) is a leading provider of agent productivity and analytics solutions for enterprises and contact centers. Its award-winning technology, Encore, brings together voice and screen recording, quality monitoring, performance management, coaching, and reporting into a unified solution for analyzing customer interactions, capture business intelligence, and enhancing the customer experience. For more information, contact Rachel Sauerbrey at 480.538.7744, or visit dvsAnalytics.com.